

# Iowa College Student Aid Commission

Postsecondary

Postsecondary Approval and Registration Administrator  
200 10<sup>th</sup> Street, Fourth Floor  
Des Moines, IA 50309  
(515) 725-3470

## Application for Approval and Registration of Postsecondary School Iowa Code Chapter 261B

Pursuant to Iowa Code Chapter 261B, the undersigned school applies for registration to conduct or maintain one or more courses of instruction, including courses of instruction by correspondence, where the courses are offered in Iowa or the school has a presence in Iowa and desires to offer courses in other states or foreign countries.

Submit a paper document and a complete duplicate in pdf format on a CD.  
Applications may be submitted electronically by contacting the Postsecondary Approval Administrator at the Iowa College Student Aid Commission.

Applications for an initial approval and registration must include a *non-refundable* check for \$4,000 payable to the State of Iowa.

Applications fees are to be sent to:

Postsecondary Approval and Registration Administrator  
200 10th Street, Fourth Floor  
Des Moines, IA 50309

**All items must be completed** before the application will be considered as received by the Commission. Attach additional pages as needed to provide the requested information. Responses are required to have a minimum of a summary paragraph on this form. Responses that include only statements similar to "please see attached", will be considered incomplete. Other documents or materials may also be attached to support the application. Attachments must be tabbed and clearly marked on both the paper and pdf documents..

(Registrations must be renewed every four years or upon any substantive change in program offerings, location, or accreditation.)

Name of school and address of the principal office as defined in Iowa Code Section 490.140 or 510.141:  
[(261B.4(2))] and [(261B.4(1))]

Name of School: Grand Canyon University  
Street: 3300 W. Camelback Road  
City: Phoenix  
State: Arizona  
Zip: 85017  
Country: United States of America  
Telephone Number (including country or area code): (602) 639-7500

Type of corporation:

For-profit

Address of this school in all in other states, and in foreign countries:

Suite	Street	City	State	Zip	Country	Telephone
NONE	only campus is the main address in Phoenix, Arizona					

Address of all locations in Iowa where instruction is to be provided

Suite	Street	City	State	Zip	Country	Telephone
NONE	Online only					

Tuition charges, fees and other costs payable to the school by a student. [(261B.4(3))]

Program to be Offered in Iowa	Tuition	Fees	Books and Supplies	Other	Total
Please see information below, which appears at page 47 of University Policy Handbook (.pdf of policy handbook submitted with this application)					

Tuition Rates for Enrollment beginning on April 1, 2011

**Undergraduate Tuition**

**Campus and Traditional Programs**

- Credits 1-11 \$687.50/credit
- Block Tuition (12-18 credits) \$8,250.00
- Credits 19+ Block + \$687.50/credit

**Online & Professional Studies**

- Active Duty and Active Reserve (Online and Professional Studies) \$250/credit
- Education Programs \$435/credit
- Online and Professional Studies (all programs other than those listed above) \$450/credit

**Graduate Tuition**

- Active Duty and Active Reserve (Online and Professional Studies) \$385/credit
- Business Programs \$530/credit

Nursing Programs	\$580/credit
Ken Blanchard Executive	\$1200/credit
MBA Program	
Online and Professional	\$480/credit
Studies (all programs other than those listed above)	
<b>Post-Graduate (Doctoral) Tuition</b>	
Online Courses	\$595/credit
Residencies	\$800 to \$1,200/residency
Fee dependent upon location	
<b>High School Scholars Program Tuition</b>	
In State	\$70/credit
Out of State	\$150/credit
<b>Continuing Education (CTE) Tuition</b>	
Online	\$150/credit
<b>Fees</b>	
Course Materials Fee	\$90 Doctoral \$80 Graduate \$70 Undergraduate
Health Insurance (Traditional undergraduates taking 12+ credits per semester)	\$775/semester (see note)
Graduation Fee	\$150
Returned Check Fee	\$25

Refund policy of the school for the return of refundable portions of tuition, fees, or other charges [(261B.4(4))] If the refund policy is attached, please summarize the policy below.

**The information below begins on page 44 of the University Policy Handbook: (.pdf and hard copy of policy Handbook submitted with this application). This is the University’s general refund policy. State-specific refund policies immediately follow the general policy in the Policy Handbook, and override the general refund policy with respect to online students from those states with specific refund policies.**

## Course Tuition Refund

The University will refund tuition according to the following policy unless a student attending courses online is a resident of a state that requires the University to follow different guidelines. These state policies are listed in the State Refund Policies section of this handbook. Refer to the Official Enrollment Status Change section of the University Policy Handbook for a complete explanation of the University’s Withdrawal Policy.

### Nontraditional Students

Students who drop/withdraw from a course/all courses are eligible for the following refund:

Before Week 1.....	100% tuition refund
During Week 1.....	75% tuition refund
During or after Week 2.....	No refund

### Traditional Students

Students who drop/withdraw from 16-week courses at the ground campus in Phoenix, Arizona, are eligible for the following refund:

Before Week 1 .....	100% tuition refund
During Week 1.....	90% tuition refund
During Week 2.....	75% tuition refund
During Week 3.....	50% tuition refund
During or after Week 4 .....	No refund

Traditional Students who drop/withdraw from 8-week, 5-week, or 4-week courses taken either On-Line or at the ground campus in Phoenix, Arizona, are eligible for the following refund:

Before Week 1 .....	100% tuition refund
During Week 1.....	75% tuition refund
During or after Week 2 .....	No refund

### Continuing Education Courses

Given the limited time frame within which Continuing Education (CTE) courses are conducted, tuition is only refundable prior to the first day of class. After the course has begun, no tuition will be refunded.

### Course Fee Refunds

#### Nontraditional Students

All fees, including materials fees, are non-refundable after the start of a course.

Iowa refund policy:

**If a student withdraws from an 8-week course after the fifth week, from a 7-week course after the fourth week, or from a 5-week course after the third week, the University is not required to refund tuition to the student. If a student withdraws from a course before those periods have elapsed, the University shall refund tuition charges on a pro-rata basis, calculated as follows: The tuition charged for the course shall be multiplied by a fraction, the numerator of which shall be equal to the number of days that have not yet elapsed in the course, and the denominator of which shall be the number of days in the length of the course. If at any time, a student terminates a school term or course that is more than four months in length due to the student's physical incapacity or due to the transfer of the student's spouse's employment to another city, the terminating student shall receive a refund of tuition in an amount which equals the amount of tuition multiplied by the ratio of the remaining number of school days to the total school days of the school term or course. In this calculation, each course week shall be counted as 7 days, without regard for holidays or weekends. The amount which results is the amount of the refund. No additional fee of any kind shall be charged to the student by reason of such withdrawal. Any such refund shall be paid to the student or, in the case of Financial Aid, to the Department of Education, within thirty days of such student's withdrawal.**

Degrees granted by the school [(261B.4(5))]

Offered in Iowa [(261B.4(11))]

**Please see the list of programs attached under Tab labeled "Programs of Study", which is printed directly from the [gcu.edu](http://gcu.edu) website. All programs which are indicated as being offered "online" or "both" will be available online to Iowa residents.**

**Note: "Non-IR" refers to a degree that does not lead to certification or licensure.**

Offered outside of Iowa

**Please see the list of programs attached under Tab labeled "Programs of Study", which is printed directly from the [gcu.edu](http://gcu.edu) website. All programs which are indicated as being offered on "ground" are offered only at the Main campus located in Phoenix, Arizona, and will be not be available online to Iowa residents.**

Name, business address and telephone number of the chief executive officer of the school: [(261B.4(7))]

Name: Brian Mueller  
Street: 3300 W. Camelback Road  
City: Phoenix  
State: Arizona  
Zip: 85017  
Country: United States of America  
Telephone Number (including country or area code): (602) 639-6212

Provide a copy or description of the means by which the school intends to comply with 261B.9 [(261B.4(8))]. Code section 261B.9 is as follows:

**261B.9 DISCLOSURE TO STUDENTS.**

Prior to the commencement of a course of instruction and prior to the receipt of a tuition charge or fee for a course of instruction, a school shall provide written disclosure to students of the following information accompanied by a statement that the information is being provided in compliance with this section:

1. The name or title of the course.
2. A brief description of the subject matter of the course.
3. The tuition charge or other fees charged for the course. If a student is enrolled in more than one course at the school, the tuition charge or fee for all courses may be stated in one sum.
4. The refund policy of the school for the return of the refundable portion of tuition, fees, or other charges. If refunds are not to be paid, the information shall state that fact.
5. Whether the credential or certificate issued, awarded, or credited to a student upon completion of the course or the fact of completion of the course is applicable toward a degree granted by the school and, if so, under what circumstances the application will be made.
6. The name of the accrediting agency recognized by the United States department of education or its successor agency which has accredited the school.

Response:

- 1-2. **The online Academic catalog, which is available to students before they register, contains titles and descriptions of all courses and programs. A .pdf and paper copy of the catalog are submitted herewith, and is available to prospective students online at [http://www.gcu.edu/index.php?page=prospective\\_students](http://www.gcu.edu/index.php?page=prospective_students)**
3. **Tuition charges appear beginning on page 47 in the University Policy Handbook, a .pdf of which is submitted herewith, and also available online to students prior to registration at <http://www.gcu.edu/index.php?page=tuition>.**
4. **At Grand Canyon University, students who are online-only, (as would be the case with Iowa students), take one course at a time. GCU's refund policy, quoted above, appears at page 44 of the policy handbook, which is available online to the public through the University's website, [www.gcu.edu](http://www.gcu.edu).**
5. **Also appearing in the Academic Catalog are the Programs of Study for all our degree plans, each of which enumerates the courses and credits which must be successfully completed in order to earn the desired degree. See "Academic Catalog" tab in binder.**
6. **In both the University Policy Handbook and the Academic Catalog, as well as on our website <http://www.gcu.edu/index.php?page=accreditation> it is stated that Grand Canyon University is accredited by the Higher Learning Commission.**

Name, address, and telephone number of a contact person in Iowa. [(261B.4(10))]

**Grand Canyon University's registered agent in the state of Iowa is:**

**Corporation Service Company  
505 5th Avenue, Suite 729  
Des Moines, IA 50309**

**The telephone number for Corporation Service Company is 866.403.5272.**

Name, address, and title of the other officers and members of the legal governing body of the school: [(261B.4(6))]

**Officer Number 1 - Executive Chairman of the Board**

Name: Brent Richardson  
Street: 3300 W. Camelback Road  
City: Phoenix  
State: Arizona  
Zip: 85017  
Country: United States of America  
Telephone No. (including country or area code): (602) 639-6821

For officers 2 or more, add pages as needed: **See pages attached under "Board of Directors" tab**

Names and addresses of persons owning more than 10% of the school: [(261B.4(6))]

Name: Endeavor Capital  
Suite: Suite 1400  
Street: 920 SW 6<sup>th</sup> Avenue  
City: Portland  
State: Oregon  
Zip: 97204  
Country: United States of America  
Telephone Number (including country or area code): (503) 223-2721

**Website of Endeavor Capital:** <http://www.endeavourcapital.com/home3.html>

Names and addresses of persons owning more than 10% of the school: [(261B.4(6))]

Name: Fidelity Management and Research  
Street: 82 Devonshire St.  
City: Boston  
State: Massachusetts  
Zip: 02109  
Country: United States of America  
Telephone Number (including country or area code): (800) 343-3548

**Website of Fidelity Management and Research:** <http://www.fidelity.com/inside-fidelity/fidelity-facts/fidelity-management-research-company>

Name all agencies accrediting the institution. For each agency, include name, address, telephone number, and whether the agency is recognized by the U.S. Department of Education. [(261B.4(9))] Attach copies of accreditation certificates of status for each agency. If the Iowa location is not accredited, provide accrediting agency certification that the Iowa location will be granted accreditation upon approval by the College Student Aid Commission. Provide documentation that every location of applicant school is approved by the accrediting agency and in good standing, for all locations throughout the world.

**The following begins on page 6 of the University Policy Handbook:**

The Higher Learning Commission and its predecessor have continually accredited Grand Canyon University since 1968, obtaining its most recent ten-year reaccreditation in 2007. The Arizona State Board for Private Postsecondary Education licenses GCU in Arizona. In addition, the University obtained the following specialized accreditations and approvals for our core program offerings:

**Higher Learning Commission**

The Higher Learning Commission (member of North Central Association of Colleges and Schools) accredits Grand Canyon University.

The Higher Learning Commission

North Central Association of Colleges and Schools, 30 North LaSalle Street, Suite 2400, Chicago, Illinois 60602-2504

Phone: 312-263-0456

http://www.ncahlc.org/

**Arizona State Private Post-Secondary Education**

Grand Canyon University is licensed in Arizona by the Arizona State Board for Private Postsecondary Education.

Arizona State Board for Private Postsecondary Education , 1400 West Washington, Room 260, Phoenix, AZ 85007

Phone: 602-542-5709

http://azppse.state.az.us

**Veteran’s Administration**

Grand Canyon University is approved for the education and training of Veterans under the provisions of Title 10 and 38, United States Code. We accept Chapter 30, 31, 32, 35, 1606, 1607 recipients.

**Ken Blanchard College of Business**

The Association of Collegiate Business Schools and Programs, 7007 College Boulevard, Suite 420, Overland Park, KS 66211, 913-339-9356, accredits the following programs of the Ken Blanchard College of Business: Bachelor of Science in Accounting, Bachelor of Science in Marketing, Bachelor of Science in Business Administration, Bachelor of Science in Entrepreneurial Studies, Bachelor of Science in Finance and Economics, Master of Business Administration, and Executive Master of Business Administration.

**College of Education**

The Grand Canyon University College of Education is approved by the Arizona State Board of Education and the Arizona Department of Education to offer Institution Recommendations (credentials) for the certification of elementary, secondary, special education teachers, and administrators.

**College of Nursing and Health Sciences**

The Commission on Collegiate Nursing Education, One DuPont Circle NW, Suite 530, Washington, DC 20036, 202-887-6791, and the Arizona State Board of Nursing accredit the University for the Bachelor of Science in Nursing and Master of Science in Nursing degree.

Accrediting agency 1

Name: \_\_\_\_\_ **Higher Learning Commission** \_\_\_\_\_

Suite: \_\_\_\_\_ **Suite 7-500,** \_\_\_\_\_

Street: \_\_\_\_\_ **230 South LaSalle Street** \_\_\_\_\_

City: \_\_\_\_\_ **Chicago,** \_\_\_\_\_

State: \_\_\_\_\_ **Illinois** \_\_\_\_\_

Zip: \_\_\_\_\_ **60604-1413** \_\_\_\_\_

Country: \_\_\_\_\_ **United States of America** \_\_\_\_\_

Telephone Number (including country or area code): **(800) 621-7440** \_\_\_\_\_

Contact Person: \_\_\_\_\_ **Dr. John A. Taylor** \_\_\_\_\_

Is this agency recognized by the U. S. Department of Education?  Yes [ ] No

**Attached with this application under the “Accreditation letter” tab is a copy of GCU’s most recent Statement of Affiliation Status from the Higher Learning Commission. Under the “State Agencies” tab is evidence of program approval or institutional approval by various state agencies in states where GCU offers online programs.**

Describe the procedures followed by the school for permanent preservation of student records. [(261B.4(12))]

**Documents submitted by students, such as applications for admission, FERPA releases, transcripts from other institutions, authorizations and miscellaneous documents are scanned into our system, where they are stored in our FileBound system. Individualized communications created by the University are also retained in FileBound. All grade-related, GCU transcript and other GCU academic history information is stored in our system in CampusVue. All disciplinary and ADA-related records are stored on a separate application, for an extra level of confidentiality. We also have student records backed up on a separate server.**

Provide the contact information to be used by students and graduates who seek to obtain transcript information.

Name: Office of Academic Records  
 Street: 3300 W. Camelback Road  
 City: Phoenix  
 State: Arizona  
 Zip: 85017  
 Country: United States of America  
 Telephone Number. (including country or area code): (602) 639-7605

List the states and approval or registration agencies for all states in which the school operates or maintains a presence.

**Grand Canyon University has a “ground” (traditional) campus in the State of Arizona only, and contact information for the Arizona agency with jurisdiction over private postsecondary institutions is provided below. However, GCU is authorized to offer online programs in other states. Authorization information from states other than Iowa and Arizona is included under the tab “State Agencies”.**

State	Agency Name	Address	Contact Person	Telephone Number
Arizona	Arizona State Board for Private Postsecondary Education	1400 W. Washington Room 260 Phoenix, AZ 85007	Teri Stanfill	(602) 542-5709

**Education programs which are eligible for Institutional Recommendation (credential) are approved by the Arizona Department of Education, located at 1535 W. Jefferson Street, Phoenix, Arizona 85007**

Describe the academic and instructional methodologies and delivery systems to be used by the school and the extent to which the school anticipates each methodology and delivery system will be used,, including, but not limited to, classroom instruction, correspondence, internet, electronic telecommunications, independent study, and portfolio experience evaluation. [(261B.4(13))]

**All classes offered to Iowa students will be online through the internet, except for those offered to Iowa residents who are accepted as ground students to our Phoenix, Arizona campus. Online classes are conducted asynchronously, in the form of lectures and online discussions. Most textbooks are e-texts. Students are provided with an online Syllabus, which lists the topic areas to be covered each week, and the assignments to be completed by the Students. Students submit assignments by posting them to the classroom into special folders, to which only the instructor and the individual student have access. The instructor posts graded assignments where only the student who submitted them may read the grades and comments. Students research their assignments through the online library, which is available 24 hours/day, 7 days/week. Instructors are additionally available to students by email and telephone, if more personal contact is desired. Technical support is available online and by telephone 24 hours/day, 7 days/week. Online students may also obtain tutoring assistance online or by telephone.**

Provide the name of every other State of Iowa agency required to approve the applicant school in Iowa, the school's contact person at the agency and the current status of that approval. Attach documentation in the form of a letter or certificate for each agency.

Agency Name	Contact Person	Telephone Number	Approval Status
<b>None known</b>			

Is the school subject to a limitation, suspension or termination (LST) order issued by the U.S. Department of Education?

Yes  No

Provide the name and contact information for a U. S. Department of Education official who can verify the LST statement.

**Does not apply.**

Do you:

Enroll students in Iowa? **We enroll Iowa residents in online classes, but they are enrolled through Enrollment Counselors in Arizona. GCU does not have an enrollment office in Iowa.**

Employ Iowa faculty?  Yes  No **Note: Any Iowa faculty are employed on an adjunct basis, and would teach classes online only.**

Do you intend to:

Enroll students in Iowa? **We intend to enroll Iowa residents in online classes, but they will be enrolled through Enrollment Counselors in Arizona. GCU will not have an enrollment office in Iowa.**

Employ Iowa faculty?  Yes  No **Note: Any Iowa faculty are employed on an adjunct basis, and would teach classes online only.**

Describe current operations or plans to enroll students in Iowa or employ Iowa faculty.

**As previously stated, all classes offered to Iowa residents outside of the State of Arizona are offered on an online-only basis. Students from all over the world contact GCU to sign up for online classes. GCU does have some online students who reside in Iowa, and does employ adjunct faculty who reside all over the United States, including Iowa, although we have no full-time faculty who reside in Iowa, and we conduct no classes in Iowa. GCU has no plans to open a campus in Iowa or offer classes from a location in Iowa, or hire full-time faculty who reside in Iowa. GCU does have University representatives who attend college fairs and appear at school campuses to distribute Grand Canyon University promotional materials. Students who wish to enroll are referred to enrollment counselors in Phoenix, Arizona, who assist the student with enrollment procedures over the telephone and through email correspondence.**

Name, address, and telephone number of full-time employees in Iowa.

Name: Michael R. Gonzalez  
Street: 1323 NW Shoreline Court  
City: Ankeny  
State: Iowa  
Zip: 50023  
Country: United States of America  
Telephone Number (including country or area code): \_(515) 401-7427

Will your school comply with *Iowa Code* section 261B.7 limiting the use of references to the Secretary of State, State of Iowa, or College Student Aid Commission in promotional material (See the *Iowa Code* for details)

Yes  No

Will your school comply with the requirements of *Iowa Code* section 261.9(1)"e" to "g"? [

(See the *Iowa Code* for details.)  Yes  No

Does the school agree to file annual reports that the Commission requires from all Iowa colleges and universities?

Yes  No

Attached a copy of the applicant school's most recent audit prepared by a certified public accounting firm no more than 12 months prior to the application and state below where, in the audit report, there is evidence that the auditor is providing an unqualified opinion.

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**Attached to the electronic version of this application is a file in .pdf format, which is Grand Canyon's most Form 10-K. The report contains the following statement at page 93:**

**Report of Independent Registered Public Accounting Firm**

The Board of Directors and Stockholders Grand Canyon Education, Inc.:

We have audited the accompanying balance sheets of Grand Canyon Education, Inc. (the "Company") as of December 31, 2010 and 2009, and the related statements of income, comprehensive income, preferred stock and stockholders' equity (deficit), and cash flows for each of the three years in the period ended December 31, 2010. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Grand Canyon Education, Inc. at December 31, 2010 and 2009, and the results of its operations and its cash flows for each of the three years in the period ended December 31, 2010, in conformity with U.S. generally accepted accounting principles. We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), Grand Canyon Education, Inc.'s internal control over financial reporting as of December 31, 2010, based on criteria established in Internal Control — Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission and our report dated February 22, 2011 expressed an unqualified opinion thereon.

/s/ Ernst & Young LLP

Phoenix, Arizona February 22, 2011

Describe how students will be provided with access to learning resources, including appropriate library and other support services requisite for the schools' degree programs.

**The Grand Canyon Library is available online, 24 hours/day, 7 days/week. The University library offers more than 18 major databases (60+ databases with arts, business, education, engineering, fine arts, humanities, interdisciplinary studies, medicine, nursing, popular culture, religious studies, science, social science and technology), over 169,000 full-text online works (books, plays, poems, etc.), as well as over 18,600 online full-text journals. The Library staff consists of a Director of Library Services, four professional Librarians, and three Library Assistants. All academic and financial counseling is conducted by telephone and email. E-textbooks are embedded into the materials in each online class, and even pastoral counseling services are available online. Faculty members are available in class, by email, and by telephone. Tutoring services are also available online and by telephone.**

Provide evidence that faculty within an appropriate discipline are involved in developing and evaluating curriculum for the program(s) to be registered in Iowa.

**Curriculum is standardized, so Iowa students will utilize the same curricula as other GCU students, regardless of location. GCU's Curriculum Design and Development Department works with appropriately credentialed full-time University faculty and appropriately credentialed adjunct faculty, called SMEs (subject matter experts). SMEs develop course level objectives to ensure that assignments facilitate measurable outcomes for each objective. The University strives to include multiple SMEs in the creation and revision of courses. The University tested this process and found that when multiple SMEs develop curriculum collaboratively the academic dialogue and high level of engagement results in academically balanced and tailored courses specific to the needs of the students.**

**The Colleges work closely with the Curriculum Design and Development department to ensure the curriculum meets the students' needs, as well as the requirements of all accreditation bodies, including the Higher Learning Commission, the Arizona Private Post Secondary, and any other specialized accreditor with program oversight. While the centralization of the more mundane components of curriculum design enables the University to ensure consistent curriculum regardless of modality, GCU faculty retain responsibility for the academic rigor and integrity of all course content. In this way, GCU curriculum remains faculty-driven.**

Provide evidence that the school has adequate physical facilities appropriate for the program(s) to be offered and are located in the state. Include a copy of a signed agreement for a facility purchase or lease or option to purchase or lease. Please include a photograph of the location.

**Grand Canyon University does not intend to open a physical facility in the State of Iowa. All classes will be offered online to Iowa residents, unless they choose to apply to our Phoenix, Arizona ground campus. Please visit our website at [gcu.edu](http://gcu.edu) to view some photos of our Phoenix, Arizona campus.**

Include a statement, signed by the chief executive officer of the applicant school, on school letterhead, demonstrating the school's commitment to the delivery of programs located in Iowa, and agreeing to provide alternatives for students to complete programs at other institutions if the applicant school closes the program before students have completed their courses of study.

Statement may be in an attached document.

**Attached under Tab “CEO letter” is a letter attesting to GCU’s commitment.**

Provide an organizational plan that shows the location and physical address, telephone number, fax number and contact information for all internet-based and site-based educational locations, administrative, and service centers operated by the applicant and any parent organization.

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**All our online operations (which would be those affecting Iowa residents) are officially run from our Main campus, located at 3300 W. Camelback Road, Phoenix, Arizona 85017. Our telephone number is 602-639-7500 (toll-free: 800-800-9776).**

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**Attached under the tab “Additional Locations” is a list of additional locations where classes are taught. None of these is a branch campus. All are locations where less than 50% of a program may be offered. No classes offered to Iowa residents will be offered from any of these locations.**

Provide documentation showing the school's policy for the resolution of student and graduate comments and complaints. Provide complete contact information to which complainants may be referred.

**GCU provides several avenues through which students may register complaints. Students are encouraged to make their assigned Academic Counselor (available online for Iowa students) their first avenue of resolution when they want to file a complaint with the University, regardless of the nature of the complaint. Academic counselors prepare grade appeals, financial aid appeals and status (suspension, expulsion, etc.) appeals, which are forwarded to the appropriate academic department. Students may additionally appeal any ADA accommodation they do not feel is adequate. Students who feel their appeal was not fairly handled may urge a second appeal. GCU’s appeals policy begins on page 31 of the University Policy Handbook, which is provided with this application.**

**Students who have experienced frustrations dealing with various departments of the University may also contact the Grand Canyon Student Resolutions Office, 3300 W. Camelback Road, Phoenix, AZ 85017 (602) 639-8035, or Toll Free: 1-800-800-9776, to register a complaint. The Student Resolutions Officer forwards complaints to the appropriate departments for resolution and tracks the issues until they are resolved.**

**As stated on page 31 of the University Policy Handbook, a student who does not believe that his or her grievance was correctly addressed by GCU may file a complaint with the Arizona State Board for Private Post-Secondary Education at 1400 W. Washington, Room 260, Phoenix, AZ 85007. Telephone number: (602) 542-5709. Website: <http://asppse.state.az.us>**

Provide a copy of a current Certificate of Authority provided by the applicant's home state and the Iowa Secretary of State.

**Copies attached under “Certificates of Authority” tab.**

Provide the U.S. Department of Education cohort default rate for each associated organizational entity for which the U.S. Department of Education reports a cohort default rate.

**Grand Canyon University's cohort default rate, as determined by the U.S. Department of Education is 3.4 as reflected by the information below, copied directly from the official website:**

Record 1 of 1

OPE ID	School	Type	Control	PRGMS		FY2008	FY2007	FY2006
00107 4	Grand Canyon University 3300 West Camelback Road Phoenix AZ 85017-3030	Master's Degree or Doctor's Degree	Proprietar y	Both (FFEL/FDL)	<b>Default Rate</b>	3.4	1.4	1.6
					<b>No. in Default</b>	164	58	44
					<b>No. in Repay</b>	4735	4022	2741
					<b>Enrollment figures</b>	16753	12287	8985
					<b>Percentage Calculation</b>	28.3	32.7	30.5

**ENROLLMENT:** To provide context for the Cohort Default Rate (CDR) data we include enrollment data (students enrolled at any time during the year) and a corresponding percentage (borrowers entering repayment divided by that enrollment figure). While there is no direct relationship between the timing of when a borrower entered repayment (October 1 through September 30) and any particular enrollment year, for the purpose of these data, we have chosen to use the academic year ending on the June 30 prior to the beginning of the cohort year (e.g., FY 2008 CDR Year will use 2006-2007 enrollment).

Current Date : 03/10/2011

Provide the U. S. Department of Education cohort graduation rate for each branch location and the total organization, showing rates for graduates of diploma, two-year, and four-year, programs if those rates are reported to the U. S. Department of Education National Center for Education Statistics.

**The following information is copied directly from the website of the National Center for Education Statistics:**

**OVERALL GRADUATION RATE AND TRANSFER-OUT RATE**

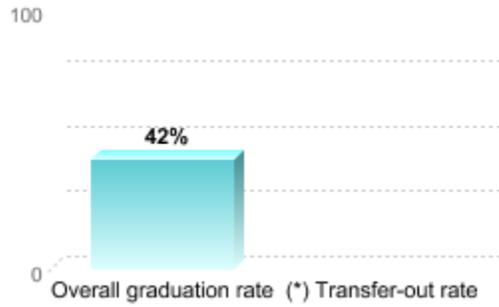
The overall graduation rate is also known as the "Student Right to Know" or IPEDS graduation rate. It tracks the progress of students who began their studies as **full-time, first-time degree- or certificate-seeking students** to see if they complete a degree or other award such as a certificate within 150% of "normal time" for completing the program in which they are enrolled.

Some institutions also report a transfer-out rate, which is the percentage of the full-time, first-time students who transferred to another institution.

Note that not all students at the institution are tracked for these rates. Students who have already attended another postsecondary institution, or who began their studies on a part-time basis, are not tracked for this rate. **At this institution, 12 percent of entering students were counted as "full-time, first-time" in 2009.**

**OVERALL GRADUATION AND TRANSFER-OUT RATES FOR STUDENTS WHO BEGAN THEIR STUDIES IN FALL 2003**

OVERALL GRADUATION AND TRANSFER-OUT RATES FOR STUDENTS WHO BEGAN THEIR STUDIES IN FALL 2003



Percentage of Full-time, First-Time Students Who Graduated or Transferred Out Within 150% of "Normal Time" to Completion for Their Program

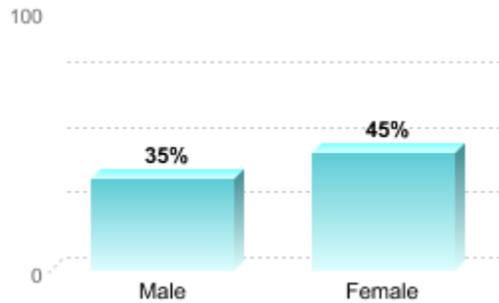
BACHELOR'S DEGREE GRADUATION RATES

Bachelor's degree graduation rates measure the percentage of entering students beginning their studies full-time and are planning to get a bachelor's degree and who complete their degree program within a specified amount of time.

GRADUATION RATES FOR STUDENTS PURSUING BACHELOR'S DEGREES

Percentage of Full-time, First-time Students Who Graduated in the Specified Amount of Time

6-YEAR GRADUATION RATE BY GENDER FOR STUDENTS PURSUING BACHELOR'S DEGREES



Percentage of Full-time, First-time Students Who Began Their Studies in Fall 2003 and Received a Degree or Award Within 150% of "Normal Time" to Completion for Their Program

SIGNATURE

Grand Canyon University Chief Executive Officer

Name: **Brian Mueller**

Title: **Chief Executive Officer**

Signature

Date

If any information in this application changes between the time of application Commission action, the school must inform the Commission by filing an Amended Application clearly indicating the information

**which is being amended. Amendments must be received before the Commission takes action.**