



Welcome Back! Spring 2013 Enrollment Confirmation and additional information. ×

HEOA Student Consumer Information

HEOA Student Consumer Information

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Student Financial Assistance

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Distance Education Student Complaint Process @ MU

Recent federal legislation (Higher Education Opportunity Act of 2008) requires colleges and universities to provide students with information necessary to make informed decisions concerning their educational experiences. One important item relates to student complaints. Mansfield University strives to serve its students fairly and equitably. If, however, a student has a complaint, MU has a process in place to assist the student in resolving the complaint. The student complaint process for Mansfield University is found at the following URL:

[Mansfield University Academic Standards: Due Process/Complaints](#)

If you do not find resolution after following the Mansfield University process, please use the following URL list to contact your state complaint process representative.

Alabama	http://www.accs.cc/complaintform.aspx
Alaska	http://akadvantage.alaska.gov/Portals/0/Content/ACPEStat051911b.pdf http://akadvantage.alaska.gov/Portals/0/Content/ACPERegs052611.pdf Request form at: EED.ACPE-@alaska.gov
Arizona	http://azppse.state.az.us/student_info/compliance.asp
Arkansas	http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC Rules and Regulations/APPENDIXJ.pdf
California	http://www.pbppe.ca.gov/enforcement/complaint.shtml
Colorado	http://highered.colorado.gov/Academics/Complaints/default.html
Connecticut	http://www.ctdhe.org/POSA/pdf/CP2ComplaintForm.pdf
Delaware	http://attorneygeneral.delaware.gov/consumers/protection/complaint.shtml
District of Columbia	http://osse.dc.gov/service/file-complaint Form available at: http://osse.dc.gov/publication/public-complaint-form
Florida	http://www.fldoe.org/cie/complaint.asp
Georgia	http://www.gnpec.org/MainMenu.asp
Hawaii	http://hawaii.gov/dcca/ocp/consumer_complaint
Idaho	http://www.ag.idaho.gov/index.html
Illinois	http://www.ibhe.state.il.us/consumerinfo/complaint.htm
Indiana	http://www.in.gov/cpe/2329.htm
Iowa	http://www.iowacollegeaid.gov/forms.html
Kansas	http://www.kansasregents.org/private_postsecondary_complaint_process
Kentucky	http://cpe.ky.gov/policies/academicpolicies/licensure.htm

Louisiana	http://regents.louisiana.gov/assets/docs/ProprietarySchools/StudentComplaintProcedure.pdf
Maine	http://maine.gov/ag/consumer/complaints/index.shtml
Maryland	http://www.oag.state.md.us/Consumer/complaint.htm http://www.mhec.state.md.us/
Massachusetts	http://www.mass.edu/forstudents/complaints/complaintprocess.asp
Michigan	http://www.michiganps.net/complaint.aspx
Minnesota	http://www.ohe.state.mn.us/mPg.cfm?pageID=1078
Mississippi	http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf
Missouri	http://www.dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTIONreviseddraft.pdf or: http://www.dhe.mo.gov/contactus.php#media
Montana	https://doj.mt.gov/consumer/
Nebraska	http://www.education.ne.gov/PPCS/PDF Folders/PDF Documents/PPCS Forms/Complaint-form.pdf
Nevada	http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm
New Hampshire	http://www.education.nh.gov/highered/
New Jersey	http://www.nj.gov/oag/ca/comp.htm
New Mexico	http://www.hed.state.nm.us/Complaint_3.aspx
New York	http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html Form: http://www.acces.nysed.gov/bpss/students/documents/ComplaintForm.pdf
North Carolina	http://www.ncdoj.com/Consumer/2-2-12-File-a-Complaint.aspx
North Dakota	http://www.ag.nd.gov/CPAT/CPAT.htm
Ohio	http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx
Oklahoma	http://oag.ok.gov/oagweb.nsf/ccomp.html
Oregon	http://doj.state.or.us/finfraud/index.shtml
Pennsylvania	http://www.portal.state.pa.us/portal/server.pt/community/higher_education/8711/complaint_procedure/1004474
Rhode Island	http://www.riag.ri.gov/civil/consumer/
South Carolina	http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf
South Dakota	http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx
Tennessee	http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint Form.rtf

Texas <https://www1.thecb.state.tx.us/WWW/comments/> (select "Complaint Against a College or University) Or email: studentcomplaints@thecb.state.tx.us

Utah <http://consumerprotection.utah.gov/complaints/index.html>

Vermont http://education.vermont.gov/new/pdfdoc/pgm_postsecondary/EDUComplaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf

Virginia <http://www.schev.edu/forms/StudentComplaintInformation.pdf>

Washington http://www.wtb.wa.gov/PCS_Complaints.asp

West Virginia <https://www.wvhepc.org/resources/133-20.pdf>

Wisconsin <http://eab.state.wi.us/resources/complaint.asp>

Wyoming <http://attorneygeneral.state.wy.us/consumer.htm>



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Office of Institutional Research & Assessment Data

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FACT BOOKS

COMMON DATA SET

FAST FACTS & STRATEGIC PLANNING DASHBOARDS

HEA STUDENT CONSUMER INFORMATION

COLLEGE GUIDEBOOKS & RELATED SITES

DATA LINKS

PASSHE HOMEPAGES

HEA Student Consumer Information

The Higher Education Opportunity Act of 2008 includes many disclosure and reporting requirements, collectively known as HEA Student Consumer Information. Some of the required disclosures directly pertain to data collected by the Office of Institutional Research & Assessment Data, much of which is found in the Fact Book and Common Data Set. To facilitate HEA reporting



requirements, data that is regularly compiled by the Office of Institutional Research and included in HEA reporting is listed below. Please click on this link to see a complete list of HEA Student Consumer Information reporting requirements: [HEA Student Consumer Information](#).

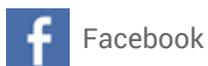


HEA Data Related to the Office of Institutional Research

- [Student Diversity](#)
- [Faculty Information](#)
- [Retention & Graduation Rates](#)
- [Transfer-out Rates](#)
- [Graduation Rates for Students Receiving Athletically Related Student Aid](#)
- [Job Attainment Rates of Graduates](#)
- [Graduate and Professional Education Plans of Graduates](#)

Developing Tomorrow's Leaders

Social Media:



Facebook



Pinterest



Twitter



YouTube



MU Blog



MU Podcast





Welcome Message from the President

Mountaineers Athletics



gomounties.com

Apply Now!



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1.800.577.6826

Contact the Webteam

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Mansfield University
South Academy St.
Mansfield PA 16933

- [Initial Loan Counseling for Student Borrowers](#)
- [Exit Counseling for Student Borrowers](#)
- [Institutional Code of Conduct for Education Loans](#)

Health and Safety

- [Student Drug and Alcohol Abuse Prevention Program](#)
- [Vaccination Policies](#)
- [Campus Security Policies, Crime Statistics and Crime Log](#)
- [Fire Safety Policies, Fire Statistics and Fire Log \(On-Campus Housing Facilities\)](#)

Student Outcomes

- [Retention Rate](#)
- [Graduation Rates \(Student Right-to-Know Act\)](#)
- [Transfer-out Rates \(Student Right-to-Know Act\)](#)
- [Graduation Rates for Students Receiving Athletically Related Student Aid \(Student Right-to-Know Act\)](#)
- [Job Attainment Rates of Graduates](#)
- [Graduate and Professional Education Placement for Graduates](#)
- [Intercollegiate Athletic Program Participation Rates](#)
- [Intercollegiate Athletic Program Scholarship Opportunities](#)
- [Voter Registration](#)

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